Cherokee Health Systems
Clinical and Health Psychology Postdoctoral Program

Cherokee Health Systems (CHS) provides professional training that further develops and strengthens an early career psychologist’s competence in providing a range of psychological services in a community setting. Cherokee’s mission is to improve the quality of life of our patients through the integration of primary care, behavioral health, and substance abuse treatment and prevention programs. We have always been committed to a high standard of excellence in the service of low-income, uninsured, and underserved populations, and our unique structure and scope of services has allowed us to continue to fulfill this mission through training and professional development as well as service delivery.

Psychologists play an important role at CHS, providing much of the leadership for treatment programs and consultative services. In fact, CHS is the largest employer of psychologists in east Tennessee and has a longstanding commitment to the training of psychologists at the practicum and pre-doctoral internship level. At Cherokee, psychologists are highly valued members of the multidisciplinary team of healthcare professionals that typically includes: primary care providers, psychiatrists, pharmacists, clinical social workers, nurses, and case managers.

As both a Federally Qualified Health Care Center and a Community Mental Health Center, CHS serves an increasingly diverse population with a variety of behavioral health needs, thus allowing us to offer a variety of rich clinical and professional training experiences. The postdoctoral positions include a unique combination of clinical placements, including provision of clinical assessments, consultations, and training, and direct clinical service with children, adults, and families in our integrated health care clinics. The CHS Postdoctoral Program has three tracts: Clinical Child and Adolescent, Developmental Psychology, and Integrated Health Psychology.

Clinical Child and Adolescent Psychology Track
Fellows in the Clinical Child and Adolescent Psychology track train simultaneously in the downtown Center City clinic in Knoxville, and in the co-located Center of Excellence (COE). The COE is committed to providing quality consultation, assessment, and education services to the state child welfare system and child-serving agencies in the surrounding community. The COE is a state-funded partnership between the University of Tennessee Graduate School of Medicine and Cherokee Health Systems. Our COE is one of five in the state of Tennessee, with the other COEs located at University of Tennessee Boling Center of Developmental Disabilities in Memphis, Vanderbilt University in Nashville, East Tennessee State University in Johnson City, and Focus Psychiatric Group in Chattanooga. The COEs originated in an effort to improve the child welfare system by having an expert group of mental health professionals provide consultation and guidance to the Department of Children’s Services to ensure children in or at risk of entering state custody would receive optimal mental health care. Our mission includes disseminating and implementing best practices in child behavioral health care at both local and state levels.

Developmental Psychology Track
In support of the CHS mission, Cherokee has a team of developmental psychologists and developmental psychology interns. The developmental psychology team is committed to high
quality assessment, consultation, intervention and training for children, families, schools and community agencies working with children with developmental and learning disorders, including autism, specific genetic conditions, prenatal drug exposure, attachment disorders, and learning disabilities, with the primary focus being autism spectrum. CHS has provided developmental psychology services for over 30 years and is represented on Tennessee’s Autism Summit Team. The developmental psychology program has relationships with the University of Tennessee School Psychology Department, the University of Tennessee Speech and Language Department, the East Tennessee Children’s Hospital, East Tennessee State University Pediatrics, Maryville College, and local educational agencies.

**Integrated Health Psychology Track**
The Integrated Health Psychology track offers Fellows the unique opportunity to train in the growing area of primary care psychology. Fellows serve as Behavioral Health Consultants (BHCs) within a primary care setting and are called upon by primary care providers to assess and treat patients presenting with behavioral concerns during a primary care visit. BHCs treat behavioral health concerns and expand their skill sets and scope of practice to a broad scope of health issues, including chronic disease management and wellness. BHCs work as a member of the primary care team and are involved in assessment, intervention, and consultation with patients. CHS has a strong record of integration of behavioral health into primary care. In 2007, CHS was presented with the *Best Practices in 21st Century Primary Care Award* from the Morehouse School of Medicine for effective integration of mental health and primary care. The CHS integrated care model enables providers to coordinate care in a cost effective and clinically effective manner. Behavioral health issues that would normally go undetected and untreated are successfully treated using this model of care, thus reducing the overall costs of care in the long term. Cherokee Health Systems has been highlighted as an exemplary model of integrated behavioral health care into primary care in a recent report for Healthcare Research and Quality (2011), as well in a review sponsored by the Milbank Memorial Fund (2012).

**ABOUT US**

**History:** From our humble beginnings as a community mental health center in 1960, Cherokee Health Systems (CHS) has grown to become a comprehensive health care organization serving nearly 65,000 East Tennesseans every year. In the 1980s the demand for quality health care in East Tennessee prompted Cherokee to expand beyond providing behavioral health services to offering primary care services. For nearly four decades, Cherokee Health Systems has been a national leader in the blending of primary care and behavioral health services and is known as a pioneer in the development of innovative healthcare solutions. Our scope of services has grown from exclusively providing behavioral health services to offering integrated medical and dental care as well. Today, CHS operates 46 clinical sites in 13 east Tennessee counties and employs over 640 professional, support, and administrative staff. We are the largest employer of psychologists in East Tennessee along with dozens of physicians, nurses, social workers, and public health specialists.

Cherokee’s mission is to improve the quality of life of our patients through the integration of primary care, behavioral health, and substance abuse treatment and prevention programs. We are committed to a model of patient care that integrates medical and behavioral perspectives. We
emphasize prevention and self-management concepts, partnering with our patients in a treatment approach that builds resiliency and encourages personal responsibility for one’s health. We strive to improve the well-being of our patients by becoming their partner in healthcare. We are committed to evaluating the services provided and constantly strive to adopt or develop the best practice guidelines and treatment protocols that will best serve our patients, regardless of their ability to pay.

**Location & Culture:** East Tennessee is defined by the eastern third of the state, consisting of approximately 33 counties. The region is both geographically and culturally part of Appalachia and home to the Great Smoky Mountains National Park. The 2014 Census data indicated that the state of Tennessee is 78.9% White, 17.1% Black, and the state has a growing Latino community of 5%. Knoxville sits along the Tennessee River and the cost of living is below the national average. The city has a rich arts community and is home to the main campus for University of Tennessee. The Knoxville area also has a growing community of refugees, many of whom seek services at our clinics. Patients vary widely in terms of education level and socioeconomic status, but tend to share common cultural values that are evident in both patient care and community interaction. A strong sense of community, southern hospitality, the importance of faith, and a family-centric focus characterize this region.

**Training:** Training is integral to CHS’ mission as a community healthcare organization. Commitments in support of CHS mission include access for all who need our quality health services, utilization of an integrated comprehensive approach to health delivery, evaluation of community health needs and development of appropriate programs, demonstration of kindness, compassion and help at all times, promotion, education, and definition of personal health responsibility, pursuit of organizational harmony and excellence, continually increasing expertise and pursuit of state-of-the-art innovative methods and programs, and provision of an environment that is conducive to personal and professional accomplishment and growth.

The inclusion of professional education reflects the emphasis on training and professional development of students and staff. CHS has a strong history in the training and education of health care providers, including psychology, psychiatry, social work, nursing, and family medicine. CHS houses an APPIC member and APA accredited Psychology Internship program, which has operated successfully for ten years. CHS has had a longstanding commitment to training of pre-doctoral psychologists, with over a thirty-year history of training doctoral level psychology graduate students. CHS is an Area Health Education Center (AHEC) in collaboration with Meharry College of Medicine in Nashville. CHS is the largest clinical practicum site for doctoral graduate clinical psychology students from the University of Tennessee and also participate in a school psychology internship consortium (Tennessee School Psychology Internship Consortium). The Tennessee School Psychology Internship Consortium is a member in good standing of the Association of Psychology Postdoctoral & Internship Centers (APPIC) and is also accredited by the American Psychological Association.

In addition to a formal training relationship with the University of Tennessee Department of Psychology, CHS has served as the outpatient psychiatry placement site for the Family Practice Residency for the University of Tennessee Medical Center and has served as a primary training site for the Behavioral Medicine Fellow for the University of Tennessee Department of Family Medicine. CHS also has had longstanding training relationships with University of Tennessee
Department of Social Work, University of Tennessee and East Tennessee State University Nursing programs (for registered nurses and nurse practitioners). In the last few years, CHS has also developed a training relationship with the University of Tennessee Department of Nutrition to provide training for graduate Nutrition Counseling students in a primary care setting.

**OVERVIEW**

Our Postdoctoral program is designed to build on academic and internship training to further consolidate and solidify clinical skills, and to provide advanced training to expand the scope of practice. The program length is 12 months.

**Objectives and Competencies**

The objectives and competencies of the Child and Adolescent, Developmental, and Integrated Health Psychology Tracks are parallel but specialized within each track.

**Clinical Child and Adolescent Track**

**Objectives: Build and refine advanced skills and knowledge in:**
- Assessment and consultation on issues related to the child welfare system with a number of agencies interacting within that system (e.g., outpatient mental health centers, residential programs, in-home providers, schools, child welfare staff)
- Training in the impact of trauma on development in children and evidence-based treatment to target trauma-impacted youth and families
- Education and training to providers and other child-serving agencies that work with the child welfare system to disseminate and enhance best practices for children and youth. Administrative activities to include program administration with the COE, coordinating case consultations and serving as a liaison to the child welfare system and other child-serving agencies
- Treatment in a diverse outpatient clinic with opportunities to work with specialists in multiple disciplines (e.g., psychiatrists, social workers, nurses, case managers, family physicians, nurse practitioners, pharmacists). Diverse developmental (early childhood, middle childhood, adolescents, and families) and ethnic (rural Appalachian, African-American, Latino, urban, refugee) populations

**Expected Competencies at conclusion of Fellowship:**
- Advanced skills and knowledge in assessment, case formulation and consultation on complex cases of children involved with the child welfare system, including making recommendations to child welfare workers and other child-serving agencies in practical and understandable language
- Thorough knowledge of best practice guidelines for children and youth
- Abilities to provide education and training of providers working with families touched by the child welfare system
• Advanced treatment expertise with children, youth, and families, including specific skills in interventions with complex cases involving multiple systems, diverse social stressors (including trauma), and psychological co-morbidities with families who are traditionally under-served

**Developmental Track**

**Objectives: Build and refine advanced skills and knowledge in:**

• Advanced assessment and consultation on issues related to the child development, autism spectrum disorder and other developmental disorders
• Consultation and support to promote the integration of medical, clinical, developmental, and educational services for children with developmental challenges
• Education and training to providers and other child-serving agencies that work with the developmental disabilities to disseminate and enhance best practices for children and youth
• Assist medical care providers in screening for developmental, behavioral, and social-emotional problems during well child checkups, including the use of the M-CHAT for autism screening
• Provide consultation to the health care team on issues related to child development and behavior management
• Provide consultation to the families of "typically developing" children to minimize risk for developmental, behavioral, or mental health problems
• Assist school systems in the identification of children with special needs; assist in the development of school based programs for children with special needs
• Review and edit written materials used for anticipatory guidance
• Administrative activities to include program development, coordinating case consultations and serving as a liaison to other developmental service providers and educational agencies
• Provision of services in a diverse outpatient clinic with opportunities to work with specialists in multiple disciplines (e.g., psychiatrists, social workers, nurses, case managers, family physicians, nurse practitioners, pharmacists)
• Provision of services to diverse developmental (early childhood, middle childhood, adolescents, and families) and ethnic (rural Appalachian, African-American, Latino, urban, refugee) populations

**Expected Competencies upon completion of Fellowship:**

• Advanced skills and knowledge in assessment, case formulation and consultation on complex cases of children with autism spectrum disorder and other developmental challenges, including making recommendations to parents, developmental therapists (e.g. language pathologists), and educational agencies, in practical and understandable language
• Thorough knowledge of best practice guidelines and evidence-based practices in developmental psychology
• Abilities to provide education and training of providers working with families touched by Autism Spectrum Disorder and other developmental challenges
- Advanced treatment expertise with children, youth, and families, including specific skills in interventions with complex cases that may include developmental challenges, health problems, social stressors, and systems coordination issues

**Integrated Health Psychology Track**

**Objectives: Build and refine advanced skills and knowledge in:**
- Advanced assessment, consultation, and intervention skills to address a continuum of primary care presentations including: at-risk intervention and wellness promotion, behavioral health, and chronic disease management.
- Ability to provide integrated service delivery, including professional consultation, interface in a multidisciplinary setting, and knowledge and skills in primary care psychology
- Treatment in a diverse outpatient clinic as a member of a multidisciplinary team
- Treatment of diverse developmental (children, adults and families) and ethnic (rural Appalachian, African-American, Latino, urban, and refugee) populations

**Expected Competencies upon completion of Fellowship:**
- Advanced skills and knowledge in assessment, diagnostic clarification, and consultation on issues commonly presenting in primary care, including providing feedback to primary care team members in practical and understandable language
- Through knowledge of best-practice and evidence based guidelines for primary care psychology
- Advanced treatment expertise with a primary care population (children, adults, and families), including specific skills in intervention with psychological co-morbidities and the behavioral management of chronic disease

**Training Model**

The Postdoctoral program subscribes to a developmental model that will progressively and systematically strengthen skills, provide more focused training designed to enhance practice, and prepare the Fellow for independent practice. Identified skills are solidified while new experiences expand knowledge and skill sets. Training is individualized and adapted to the trainee’s level of functioning as new professional challenges are encountered.

**Structure**

All Postdoctoral Fellows participate in one year of structured clinical and learning activities, which are outlined below. The structure allows for some flexibility to increase the breadth, depth, and diversity of experience. At the beginning of the program and throughout the year, each Fellow will collaboratively develop and refine a training schedule that is tailored to his or her unique clinical interests within the core framework of the program.
Placements and Schedule

Clinical Child and Adolescent Track

UT-CHS Center of Excellence (12 months, 2-3 days per week): The COE portion of training offers the unique experience of working directly with the child welfare system. This state-funded program is one of five in the state of Tennessee, and covers three east regions of the Department of Children’s Services (DCS). The COE team provides consultative and assessment services to 16 counties in and around the Knoxville community. In this placement, the Postdoctoral Fellow will provide the following psychological services to community agencies and families:

- Comprehensive clinical record review
- On-site clinical assessment and psychological testing, as needed
- Clinical reports with recommendations regarding treatment, placement, and other psychosocial needs
- Consultation in multi-disciplinary meetings between child welfare and other child-serving agencies
- Consultation and collaboration with COE team
- Education and training to local child healthcare providers

The main site for this placement is at the Center City clinic near downtown Knoxville. However, during the COE placement the Fellow will also travel to child welfare or Cherokee offices throughout the region to conduct child and family assessments. Monthly meetings with each DCS region take place either at the Center City clinic or at that region’s main office. All COE team meetings are at the Center City clinic.

Supervisors for the COE rotation include:
Kristin Dean, Ph.D., ABPP
Edwin Rogers, Ph.D., ABPP

Specialty Outpatient Mental Health (12 months, 2-3 days per week): This placement provides opportunities for both short and long-term individual, family, and group psychotherapy. The Postdoc will carry an independent, full-case load of child and adolescent patients over the course of the year. During a full day, most clinicians are scheduled to see 1-2 new patients for intake assessment and 5-7 on-going therapy cases. Trainees will have the opportunity to work with a wide-range of behavioral health issues, including those with high co-morbidities. Postdoctoral Fellows will refine their skills in clinical interviewing, diagnostic clarification, treatment planning, intervention, documentation, and coordination of care with on-site psychiatry and case management, when appropriate. During the course of care, the Fellow will frequently interact with other community agencies such as schools, medical providers, Department of Children’s Services, and the legal system.

Supervisors for the Specialty Outpatient rotation include:
Kara Johansen, Psy.D.
Kristin Dean, Ph.D., ABPP
Sample Clinical Child and Adolescent Schedule:

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<th>Mon</th>
<th>Tues</th>
<th>Wed</th>
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<tr>
<td>Specialty MH (Center City)</td>
<td>COE (Center City)</td>
<td>COE (Center City)</td>
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<td>Specialty MH (Center City)</td>
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<tr>
<td>8a Therapy Intake</td>
<td>COE Training Prep</td>
<td>Professional</td>
<td>COE Prep</td>
<td>Therapy Intake</td>
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<tr>
<td>9a Therapy Patients</td>
<td>COE Record Review</td>
<td>COE Team</td>
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<td>Therapy Patients</td>
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<td>10a</td>
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<tr>
<td>11a Individual</td>
<td>Lunch</td>
<td>Lunch</td>
<td>Lunch</td>
<td>Individual Supervision</td>
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<td>Supervision</td>
<td></td>
<td>Treatment Team</td>
<td>+Learning Café</td>
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<tr>
<td>12p Lunch</td>
<td>Lunch</td>
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<td>Lunch</td>
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<tr>
<td>1p +COE Assessment Seminar</td>
<td>COE Assessments</td>
<td>COE Assessments</td>
<td>DCS Region Meeting</td>
<td>Therapy Intake</td>
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<td>2p Therapy Patients</td>
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<td>Therapy Patients</td>
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*Learning Café held every second Thursday of the month from 12:30 - 1:30
+COE Assessment Training held every second Monday

**Developmental Track**

Developmental Postdoctoral Fellows work in some combination of three of the CHS integrated health care clinics: Center City, Dameron Ave., and Talbott. Fellows will provide the following psychological services:

- Comprehensive record review
- On-site developmental assessments for infants, toddlers, preschoolers, and school age children with developmental challenges
- Developmental Psychology evaluation reports identifying strengths, challenges, and recommended interventions
- Consultation in multi-disciplinary meetings involving families, developmental therapists, and educators
- Consultation and collaboration with the developmental team, including participation in Autism Treatment Team Meetings
- Education and training to local child healthcare providers, parents and educators

*Supervisors for the Developmental track include:*
William B. Allen, Ph.D.
Jessica Allin, Ph.D.
Bobbie Ramsey, Ph.D., NCSP
Rhiannon Ducey, Ph.D.
Integrated Health Psychology Track

The Integrated Health Psychology placement offers Fellows the unique opportunity to train in the growing area of primary care psychology at several local clinics. Interns serve as Behavioral Health Consultants within a primary care setting (Family Practice, Pediatrics and Internal Medicine) and are called upon by primary care providers to assess and treat patients presenting with behavioral concerns during a primary care visit. They then provide feedback to the medical provider regarding clinical impression and treatment, and coordinate follow-up appointments with the patient as necessary. As members of an interdisciplinary primary care team, Fellows learn to apply psychological theory and techniques to address behavioral aspects of health and illness. Training also emphasizes understanding ethical issues that arise in a primary care setting and understanding the role of a psychologist on a primary care team. In this placement, Fellows will provide a range of health psychology services to patients and medical providers, including:

- On-site and timely assessment
- Assessing readiness to change and utilizing motivational interviewing techniques
- Psycho-education and behavioral lifestyle change
- Management of behavioral factors in illness and health
- Implementation of evidence-based practice to address mental health concerns (primarily cognitive-behavioral, ACT, mindfulness, and solution-focused therapy)
- Consultation and collaboration with primary care providers

Supervisors for the Integrated Health track include:
Suzanne Bailey, Psy.D.
Parinda Khatri, Ph.D.
Sara Propst, Ph.D.
Jean Cobb, Ph.D.
Eboni Winford, Ph.D.
### Sample Integrated Health Psychology Fellow Schedule:

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<tbody>
<tr>
<td>Integrated Primary Care (East Knox Clinic)</td>
<td>Integrated Primary Care (Center City Clinic)</td>
<td>Integrated Primary CareCare (East Knox Clinic)</td>
<td>Integrated Primary Care (Center City)</td>
<td>Integrated Primary CareCare (East Knox Clinic)</td>
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<tr>
<td>8a Behavioral Health Consults &amp; Follow-ups</td>
<td>8a Behavioral Health Consults &amp; Follow-ups</td>
<td>Professional Development Seminar</td>
<td>Individual Supervision</td>
<td>Behavioral Health Consults &amp; Follow-ups</td>
</tr>
<tr>
<td>11a Lunch</td>
<td>12p Lunch</td>
<td>Lunch</td>
<td>Treatment Team</td>
<td>COE Lunch</td>
</tr>
<tr>
<td>1p Individual Supervision</td>
<td>2p</td>
<td>Behavioral Health Consults &amp; Follow-ups</td>
<td>Behavioral Health Consults &amp; Follow-ups</td>
<td>Behavioral Health Consults &amp; Follow-ups</td>
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LEARNING ACTIVITIES

Clinical Supervision. Each Postdoctoral Fellow receives a minimum of two hours of formal individual supervision a week by a licensed doctoral level psychologist with expertise in the specialty track domain. All clinical supervisors are readily available and have an “open door” policy allowing for additional informal supervision as needed.

Learning Activities. Each Postdoctoral Fellow engages in a minimum of two hours of learning activities, including but not limited to:

- Weekly one-hour Professional Development seminar led by a licensed doctoral level psychologist
- Weekly one-hour treatment team meeting in which behavioral providers discuss clinical issues
- Monthly one-hour COE sponsored Learning Café seminar that focuses on child and adolescent mental health issues
- Monthly one-hour COE sponsored Core Training on child and adolescent mental health assessment and treatment
- Continuing Education seminars sponsored by CHS, an approved provider of APA Continuing Education credits, including a required Ethics seminar and Integrated Behavioral Primary Care two day Training Academy
- Supervised teaching activities, including presentation of a didactic seminar for the APA accredited psychology internship program at CHS and APA accredited school psychology internship consortium, clinical supervision of interns and psychology practicum students, and dissemination and implementation of best practices in specialty area (e.g., teaching and clinical supervision in a COE sponsored statewide learning collaborative)
- Participation in health related public advocacy events in the community

Evaluation

Evaluations are scheduled every 4 months. The Postdoctoral Fellow is provided with written and oral feedback regarding their progress and professional development. The Fellow in turn provides formal feedback to clinical supervisors and leadership on a trimester basis. The Postdoctoral Fellow also completes a self-assessment during these evaluation periods to assess and monitor progression on their training goals.

Preparation for Licensure

Licensure requirements in the state of Tennessee include 1900 hours of supervised experience and 1 hour of weekly individual supervision. The requirements for this program exceed the state licensure requirements.
BENEFITS

Stipend: $38,000 paid in 26 biweekly payments

Insurance and Retirement Plan Benefits: Cherokee Health Systems offers a comprehensive benefits plan for psychology Postdoctoral Fellows, which is the same plan available to all full-time employees, including health insurance, dental insurance, optional life and disability insurance, and a retirement plan. Please refer to the CHS Benefits Summary for more detailed information.

Vacation and Leave: All Cherokee employees enjoy a total of eight paid holidays per year. Additionally, Fellows are allocated 20 days of paid time off (PTO) to use for vacation, studying for the EPPP, sickness, medical or dental appointments, and other personal business. Postdoctoral Fellows are also allowed up to 5 additional days leave per year for professional development and continuing education.

Professional Liability: Postdoctoral Fellows are covered for their training activities under Cherokee’s professional liability insurance ($1,000,000.00 per claim and $3,000,000.00 aggregate).

APPIC Membership: The Cherokee Health Systems Psychology Postdoctoral program is an approved member of APPIC.

APPLICATION PROCEDURE

Qualifications: Applicants must demonstrate completion of all professional doctoral degree requirements from an APA-accredited program (Ph.D. or Psy.D.) and an APA-approved pre-doctoral internship.

General Application and Selection Procedures: The Cherokee Health Systems Psychology Postdoctoral Program complies with APPIC application procedures. CHS is an equal opportunity employer and adheres to APPIC’s nondiscrimination policies.

Submit applications electronically to Sandra Greear at Sandra.Greear@cherokeehealth.com. Completed applications include a cover letter, curriculum vitae, and three letters of recommendation sent directly from the reference. Please include the specific track for which you are applying in the subject line of your email. The application deadline is January 15. After all applications have been screened by our review committee, selected applicants will be invited for an on-site interview. Applicants will have the opportunity to visit the site and meet with our faculty. Interviews provide an opportunity to assess goodness of fit for both the Postdoctoral program and the applicant.

Contact Information: For any additional information that may be required to assist you in the application process contact:
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Director, Clinical and Health Psychology Postdoctoral Fellowship
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Professional Development Seminar Coordinator
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POSTDOCTORAL TRAINING FACULTY


**William Berez, Ph.D.** (University of Tennessee, Knoxville, 1976). Psychologist, Chief Compliance Officer. Interests: program administration, individual and group psychotherapy, ethics.


**Kristin Dean, Ph.D., ABPP** (California School of Professional Psychology, San Diego, 2004). Psychologist, Director of Children’s Health Services, Project Manager of the COE. Interests: trauma, community mental health, child welfare.


**Allison East, Ph.D.** (University of Southern Mississippi, 2004). Psychologist, Behavioral Health Consultant. Interests: pediatrics, primary care psychology.


Edwin S. Rogers, Ph.D., ABPP (University of Tennessee, Knoxville, 1979). Psychologist, Co-Director of the COE, Professor, UT Graduate School of Medicine. Interests: professional education, behavioral medicine, the integration of behavioral health services in primary care settings.